Custom Report Wizard Installation Instructions

Instructions for Custom Report Wizard

Installation

Clear the store cache under **var/cache** and all cookies for your store domain. Disable compilation for Magento 1.4+. This step eliminates almost all potential problems. It's necessary since Magento uses cache heavily.

Backup Your Data

Backup your store database and web directory.

Download and Extract

Upload Files

Step 1

Navigate inside the Web2Market_Report directory. Use your FTP client to upload the content of Web2Market_Report directory to your store root.

Step 2

Refresh your Magento admin by logging out and then back in.

Step 3

Refresh the sites cache and re-index site.

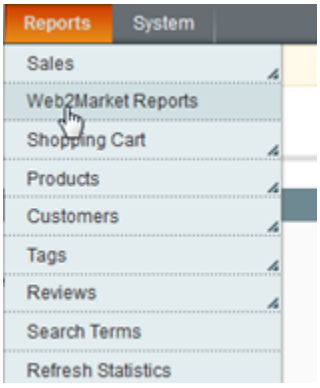
Site 4

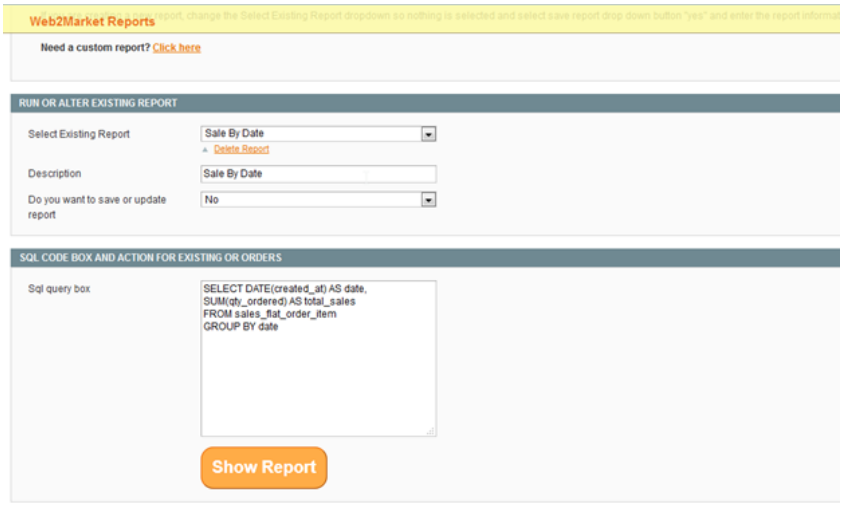
Verify extension has been installed and is enabled by checking System >Configuration >Advance > Web2Market_Report

Configuration

Step 1

Go to Report> Web2Market Reports and select existing report.





Step: 2

If you want to save or update report than select to yes and update your sql syntax and click to show report

Troubleshooting

After the extension installation the store gives an error, or blank page, or suggests starting Magento installation procedure.

- Change the owner of the extracted extension files to the web server user and set 775 permissions on them. Clear the store cache and try again.

There is no Web 2 Market extensions under my configuration section, or having the extension tab clicked I get a blank page, or Access Denied error.

- Clear the store cache, browser cookies, logout and login again.

I've set up everything correctly, inserted the HTML code but there is nothing on that page.

- Clear the store cache, clear your browser cache and domain cookies and refresh the page.

My configuration changes do not appear on the store.

- Clear the store cache, clear your browser cache and domain cookies and refresh the page.

Additional Questions or Issues

- If you have any additional questions, issues, or need help with your new extension please contact us at help.web2market.com.

Thank you.